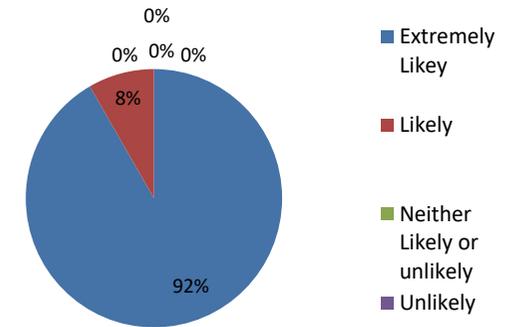


Period: March 2021
 No. of Surveys: 12

Friends & Family Survey RESULTS & ACTION

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	11	1	0	0	0	0	12
Extremely Likey	11	0	0	0	0	0	
Likely	0	1	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	5	0	0	
Extremely unlikely	0	0	0	0	7	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

**** likely comment:** I get my appointment relatively quickly. I can easily request a female doctor, for specific problem. However, waiting time is long. ******

Extremely Likely Comments: *Understanding GPs. Good Staff and treatment is very good.** GPs Good, facilities good, Good treatment- Dr go out of way to contact and treat you. **He is a good GP and listen well and has good ears to listen and treat.** GPs looks after me well**Everytime I come here the doctors are polite and try to answer my question and deal with my problems efficiently.** I Like GPs. Treated well.** Everything fine very good treatment.**GPs are knowledgeable. Get Appointments.**Good service. Seen quickly as well.** I am satisfied.**There are no words to thank. I am satisfied.

Patients are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.